

LIMITED WARRANTY

CLEVELAND RANGE products are warranted to the original purchaser to be free from defects in materials and workmanship under normal use and service for the standard warranty period of one year from date of installation or 18 months from date of shipment, whichever comes first.

CLEVELAND RANGE agrees to repair or replace, at its option, f.o.b. factory, any part which proves to be defective due to defects in material or workmanship during the warranty period, providing the equipment has been unaltered, and has been PROPERLY INSTALLED, MAINTAINED, AND OPERATED IN ACCORDANCE WITH THE CONVOTHERM BY CLEVELAND OWNER’S MANUAL.

CLEVELAND RANGE agrees to pay any FACTORY AUTHORIZED SERVICE (FAS) AGENCY (within the continental United States, and Hawaii) for reasonable labor required to repair or replace, at our option, f.o.b. factory, any part which proves to be defective due to defects in material or workmanship, during the labor warranty period. This warranty includes travel time not to exceed two hours and mileage not to exceed 50 miles (100 miles round-trip), BUT DOES NOT INCLUDE POST START-UP, TIGHTING LOOSE FITTINGS, MAINTENANCE, CLEANING OR DESCALING.

The standard labor warranty allows factory payment of reasonable labor required to repair or replace such defective parts. CLEVELAND RANGE will not reimburse the expense of labor required for the repair or replacement of parts after the standard warranty period, unless an Extended Labor Warranty Contract has been purchased to cover the equipment for the balance of the warranty period from the date of equipment installation, start-up, or demonstration.

PROPER INSTALLATION IS THE RESPONSIBILITY OF THE DEALER, THE OWNER-USER, OR INSTALLING CONTRACTOR, AND IS NOT COVERED BY THIS WARRANTY. Many local codes exist, and it is the responsibility of the owner and installer to comply with these codes. CLEVELAND equipment is built to comply with applicable standards for manufacturers, including UL, AGA, NSF, ASNE/Ntl. Bd, CSA, CGA, ETL and others.

PRESSURE BOILER AND STEAM GENERATOR MAINTENANCE IS THE RESPONSIBILITY OF THE OWNER-USER AND IS NOT COVERED BY THIS WARRANTY. The use of good quality feed water is the responsibility of the Owner-User (see Water Quality Recommendations below). THE USE OF POOR QUALITY FEED WATER WILL VOID EQUIPMENT WARRANTIES. Boiler maintenance supplies, including boiler hand gaskets, are not warranted beyond the first 90 days after the date the equipment is placed into service. Preventive maintenance records must be available showing descaling per applicable Cleveland Operator Manual for Boiler Proration Program considerations.

WATER QUALITY RECOMMENDATIONS

Total Dissolved Solids (TDS)	50 – 250 ppm	SiO ₄ ²⁻ (sulfate) max	150 ppm
Hardness	50 – 200 ppm (3-12 gpg)	NH ₂ Cl (mono-chloramine)	max 0.1 ppm
pH Value	7.0 – 8.5	Total Alkalinity	50 – 100 ppm
CL (Chloride)	max 50 ppm	Water Pressure	35 – 80 PSI
Cl ₂ (free Chlorine)	max 0.1 ppm	Water Temperature	max 104°F.

The foregoing shall constitute the sole and exclusive remedy of original purchaser and the full liability of Cleveland Range for any breach of warranty. THE FOREGOING IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL. OR IMPLIED, INCLUDING ANY WARRANTY OF PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR PURPOSE, AND SUPERSEDES AND EXCLUDES ANY ORAL WARRANTIES OR REPRESENTATIONS, OR WRITTEN WARRANTIES OR REPRESENTATIONS, NOT EXPRESSLY DESIGNATED IN WRITING AS A “WARRANTY” OR “GUARANTEE” OF CLEVELAND RANGE MADE OR IMPLIED IN ANY MANUAL, LITERATURE, ADVERTISING BROCHURE OR OTHER MATERIALS.

CLEVELAND RANGE’S liability on any claim of any kind, including negligence, with respect to the goods or services covered hereunder, shall in no case exceed the price of the goods or services, or part thereof, which gives rise to the claim. IN NO EVENT SHALL CLEVELAND RANGE BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGES IN THE NATURE OF PENALTIES.

LIMITED WARRANTY (Continued)

PRESSURE BOILER - STEAM GENERATOR WARRANTY

All Pressure boilers and steam generators will receive an additional 4 year prorated limited parts warranty after one year from effective warranty date. The user shall pay a prorated share of the selling price based on number of months in service. Prorated Coverage: 1 Year 100% - 2 Year 80% (100% with purchase of filter) - 3 Year 60% - 4 Year 40% - 5 year 20%

PERFORMANCE START UP & DEMONSTRATION

Performance Start up by Factory Authorized Servicer included at customer request after equipment is installed to ensure equipment is installed properly and performing as designed. Included in the startup is a **Free Water Quality Check**. (Contact Cleveland sales representative for details).

TWO YEAR WARRANTY K-12 SCHOOL WARRANTY

For K-12 Schools, extended two year limited warranty at no additional charge, not to exceed 24 months from date of installation. **3rd Year Water Filter Warranty included, see details below.**

3-YEAR STEAMER DOOR WARRANTY, DOOR GASKETS AND ADJUSTMENTS

3 year limited parts warranty on 3, 5, 6 compartment steamer doors (Gaskets covered under 1-year limited warranty). Non part replacement adjustments on steamers, kettles and tilt skillets (lose wires, clamps, leaks) covered under 1-year limited warranty.

EXTENDED WATER FILTER WARRANTY

When purchasing a steamer and Cleveland specified water filter from Cleveland Ranged at the same time, a second year limited extended warranty on will be included at no charge, must include a completed Performance Start-Up and water quality check. Must maintain equipment and filter replacements.

LIMITED EXTENDED WARRANTY

The purchase of a Limited Extended Warranty Contract extends the standard warranty coverage to the purchased period demonstration, or 18 months from date of shipment, whichever comes first. Individual warranties may vary by model, part or application. Major components have labor extended an additional year with the purchase of an extended warranty, but not parts. Extended warranties are non-transferable. Only available in the 48 contiguous US states (Hawaii and Alaska are excluded).

- Performance Start up required for extended warranty coverage.
- Extended Warranty must be purchased at the same time the equipment is purchased.
- Extended Warranty has the same exclusions as stated in our standard warranty.

Prices for Extended Warranty are net prices

- 10% off net prices when purchased with Welbilt Kitchencare Installation
- 20% off net prices when purchased with Welbilt Kitchen Preventative Maintenance (PM) Program
- 30% off net prices when purchased with Welbilt Kitchencare Installation and PM Program

PRODUCT	PART NUMBER	ITEM DESCRIPTION	NET PRICE
SteamCub	EW SteamCub	+1YR Warranty SteamCub	\$292.95
SteamChef	EW Steamchef	+1YR Warranty Steamchef	\$576.45
SteamCraft 3	EW SCraft 3.1	+1YR Warranty Steamcraft31	\$460.95
SteamCraft 5	EW SCraft 5.1	+1YR Warranty Steamcraft51	\$912.45
SteamCraft 10	EW Steam 10	+1YR Warranty Steam10 Pan	\$985.95
ALL KETTLES	EW Kettle	+1YR Warranty Kettle	\$576.45
ALL TILT SKILLETS	EW Skillet	+1YR Warranty Skillet	\$523.95

WARRANTY DISCLAIMER

Our Kettles, Mixers, Skillets, and Steamers are designed for commercial kitchen environments. To ensure optimal performance, longevity, and safety, the following conditions must be maintained:

- **Humidity & Moisture:** The equipment is designed to operate within standard commercial kitchen humidity levels of **40% to 65%** relative humidity. Prolonged exposure to humidity levels exceeding **65%** may compromise electrical components, cause condensation-related issues, and reduce equipment lifespan. Proper ventilation is essential to maintaining safe conditions.
- **Steam, Condensate & Water Exposure:** While the equipment can withstand occasional water splashes and steam exposure, direct and prolonged contact with high-pressure steam or continuous water spray may cause damage and void the warranty. Effective ventilation is required to manage steam buildup.
- **Ambient Temperature:** The recommended operating temperature range is **13°C (55°F) to 39°C (102°F)**. Exposure to temperatures beyond this range may impact performance, lead to malfunctions, or pose safety risks.
- **Ventilation Requirements:** Proper ventilation must be maintained to prevent excessive heat and humidity buildup, which can lead to overheating, reduced efficiency, and premature wear. Gas-fired equipment must only be installed under a ventilation hood in a room with adequate makeup air. Always consult local regulations to ensure compliance with ventilation standards.
- **Water Quality:** Follow Cleveland Range's water quality guidelines to ensure optimal equipment performance. Softening hard water reduces deposits, and filtration removes corrosive elements. Regular descaling, as recommended, prevents scale buildup. Consult a water treatment specialist and follow local regulations for proper management.
- **Installation and Preventive Maintenance:** Follow Cleveland Range's installation and preventive maintenance guidelines to ensure proper functioning and longevity of the units. Regular upkeep prevents issues and ensures optimal performance. Failure to follow the schedule may lead to reduced efficiency and breakdowns.
- **Drainage System:** Failure to follow Cleveland Range specifications may result in damage. Do not place a drain beneath the unit, as excessive moisture can shorten the lifespan of electrical and gas components, leading to potential malfunctions or hazards.

Failure to adhere to these conditions may result in decreased efficiency, equipment damage, or safety hazards and may void the manufacturer's warranty.