

DWYER INSTRUMENTS

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dwyer-inst.com

Limited Warranty: The Seller warrants all Dwyer instruments and equipment to be free from defects in workmanship or material under normal use and service for a period of one year from date of shipment. Products qualifying for an extended warranty period will have the extended warranty as expressly indicated on the catalog page, web page, IOM, or will be covered by a specific written agreement that is (i) approved by an officer of Dwyer Instruments, Inc. and (ii) defines the warranty period. If no express statement of extended warranty is made, then the standard 1 year warranty applies. The Extended Limited Warranty only applies to products manufactured after April 1, 2017. The Warranty period extends from the date of shipment to the initial customer and not the project installation date or use.

Specific warranty exclusions include, but are not limited to:

- Specific product components not covered by the extended warranty:
 - Humidity Sensors
 - o Batteries
 - o Electro-Chemical Gas Sensors
 - Snap Switches
 - o Any component which exceed its normal life cycle
 - Other Specific items added as required.
- Normal or excessive wear and tear is not cause for warranty replacement.
- Products not properly maintained, operated, installed, or use in an application not suited for the product.
- Modifications, alterations, changes, or additions outside those which are required for normal operation.
- Failure to notify Dwyer of any defect within a reasonable time.
- Damage which the customer has not taken timely action to minimize or mitigate.
- Products on which the labels, markings, nameplates, etc. have been tampered with.
- Products which contain broken factory seals or have been tampered with shall void warranty.

Liability under this warranty is limited to repair or replacement EXW Ex Works Dwyer Instruments, Inc. of any parts which prove to be defective within that time or repayment of the purchase price at the Seller's option. All products must be returned to the Seller, transportation prepaid, unless other arrangements have been pre-approved by Seller.

All technical advice, recommendations and services are based on technical data and information which the Seller believes to be reliable and are intended for use by persons having skill and knowledge of the business, at their own discretion. In no case is Seller liable beyond replacement of equipment EXW Ex Works Dwyer Instruments, Inc. or the full purchase price. This warranty does not apply if the maximum ratings label is removed or if the instrument or equipment is abused, altered, used at ratings above the maximum specified, or otherwise misused in any way.

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