



# COMPLETE STATEMENT OF WARRANTY

## STATEMENT OF WARRANTY: Ballasts, LED Drivers, Transformers, Sensors, Miscellaneous Lighting Components

Keystone Technologies, LLC., P.O. Box 246, Ambler, PA 19002, (215) 283-2600 (hereinafter called "Keystone Technologies") warrants to the purchaser of its lighting power supplies, transformers, drivers, and sensors (hereinafter called "lighting components") to be free of defects in material and workmanship for the specified warranty periods indicated in this catalog starting from the date of manufacture indicated on lighting component.

Product Category	Warranty Period
LED Drivers	5 Years
LED Modules	5 Years
T5, T5HO, T8, Circline, and CFL Electronic Ballasts	5 Years
Residential Grade (T8, CFL, T5) Ballasts and T12 Electronic Ballasts	3 Years
Magnetic Ballasts	2 Years
Electronic Sign Ballasts (Parallel and SmartWire)	4 Years
Magnetic Sign Ballasts	3 Years
HIDs	2 Years
Emergency Ballasts	5 Years
Low Voltage Transformers	3 Years
480V Step Down Transformers	5 Years
Occupancy Sensors	5 Years
SmartSafe LED Emergency	5 Years
Sockets (Lampholders), Socket Harnesses, and Misc. Electrical Connectors	1 Year
UV-C Ballasts	5 Years

If it appears within the specified warranty period that any Keystone Technologies lighting component does not meet the warranty specified above, Keystone Technologies, at its option, will replace or repair the defective lighting component.

This warranty is not applicable if the lighting component is not installed in accordance with the National Electric Code, the Standards for Safety of Underwriters Laboratories, Inc., Standards for the American National Standards Institute, or the Canadian Standards Association. This warranty is also not applicable if the lighting component is not installed according to Keystone Technologies instructions or recommendations or if the product has been exposed to abnormal operating conditions including excessive temperatures.

If a customer must make a warranty claim, please contact Keystone Technologies for appropriate shipping instructions.

Upon return and evaluation of merchandise Keystone Technologies will determine applicability of warranty. If the product is found to be defective under this warranty, Keystone Technologies will provide replacement lighting component(s) as necessary. A maximum of US \$10.00 may be applied to each defective lighting component to apply to labor charges at the sole discretion of Keystone Technologies.

**NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY BEYOND THE AFOREMENTIONED WARRANTY PERIOD.** The foregoing warranty is exclusive of all other statutory, written or oral warranties, and no other warranties of any kind, statutory or otherwise, are given or herein expressed.

**LIMITATION OF LIABILITY.** Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to: loss of profits or revenues, loss of use of ballast or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities of services, down time cost, or claims of claimant's customers.



# COMPLETE STATEMENT OF WARRANTY

## STATEMENT OF WARRANTY: Keystone Lamps

Keystone Technologies, LLC., P.O. Box 246, Ambler, PA 19002, (215) 283-2600 (hereinafter called "Keystone Technologies") offers both a **Keystone Standard Fluorescent Lamp Warranty** and an enhanced **Keystone Fluorescent System Warranty**. Keystone Technologies also offers a **Keystone Standard LED Lamp Warranty** and a **Keystone LED HID Lamp Warranty**. Keystone Technologies warrants that the lamps listed below will be free of defects in material and workmanship and comply with their respective published specifications, from the date of installation, for the time periods outlined below and subject to the terms and conditions herein.

### FLUORESCENT LAMPS

These warranties apply only to lamps that are operated a maximum of 4,000 hours per year, on burning cycles of (3) hours or more per start for instant and rapid start ballasts, and (15) minutes or more per start for program start ballasts. Occupancy sensor application only allowed in conjunction with program start ballasts (15 minute/start minimum.) If lamps fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement lamp (but no labor allowance) or issue a credit for future purchase.

Product Category	Keystone Standard Lamp Warranty Period <sup>1,2</sup>	Keystone Fluorescent System Warranty Period (Lamp Only) <sup>2,3,4</sup>
T8 High Performance Series	2 Years	3 Years
T8 Extra High Performance Series	2 Years	3 Years
T8 Extended Life Series	3 Years	4 Years
T5 High Efficiency Series	2 Years	3 Years
T5 High Output Series	2 Years	3 Years
T12 CWX Series	2 Years	3 Years
T9 Circline Series	2 Years	3 Years

<sup>1</sup> Lamps must be operated on ANSI compatible ballast.

<sup>2</sup> Lamps and ballast must be installed in accordance with manufacturer's instructions; operated within the electrical values shown on the ballast label; operated in lighting equipment designed and approved for the application; and used in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system.

<sup>3</sup> Lamps must be operated on compatible electronic ballast manufactured by Keystone Technologies, as defined by ballast specifications.

<sup>4</sup> For ballast portion of Keystone Fluorescent System Warranty, Keystone Technologies warrants its ballasts as provided in Keystone Technologies current published Statement of Warranty, hereby made part of this warranty.

### HOW TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

### TERMS AND CONDITIONS

- Keystone Technologies reserves the right to examine all failed lamps and/or ballasts and reserves the right to be the sole judge as to whether any lamps and/or ballasts are defective and covered under warranty.
- Replacement of Keystone Technologies lamps with lamps from another manufacturer will void the lamp portion of the Keystone Fluorescent System Warranty.
- Replacement of Keystone Technologies electronic ballast with a ballast from any other manufacturer will void the entire Keystone Fluorescent System Warranty.
- The Keystone Fluorescent System Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customer.
- Subject to change without notice.



# COMPLETE STATEMENT OF WARRANTY

## LED LINEAR TUBE, U-BEND AND COMPACT LAMPS

This warranty applies only to lamps that are operated a maximum of 8,760 hours/year (equal to 24 hours/day, 365 days/year). If lamps fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement lamp (but no labor allowance) or issue a credit for future purchase. Lamp warranty does not apply to vapor-tight fixture applications, unless explicitly stated in a warranty supplement letter from Keystone Technologies.

Product Category	Warranty Period <sup>1,2</sup>
DirectDrive Series	5 Years
DirectDrive DX2 Series	5 Years
SmartDrive Series	5 Years <sup>3</sup>
ComboDrive Series	5 Years <sup>3</sup>
ExternalDrive Series	5 or 7 Years <sup>4</sup>
SignHero Series	5 Years

<sup>1</sup> SmartDrive and ComboDrive lamps must be operated on ANSI-compatible ballasts.

<sup>2</sup> Lamps must be installed in accordance with manufacturer's instructions; operated within the electrical values shown on the ballast label; operated in lighting equipment designed and approved for the application; and used in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system.

<sup>3</sup> When used in conjunction with a ballast that has a ballast factor greater than or equal to 1.00, warranty period is 48 months. For ballast factors less than 1.00, warranty period is 60 months.

<sup>4</sup> Second Generation External Drive Series operated a maximum of 5,840 hours/year (equal to 16 hours/day, 365 days/year) warranty period is 7 years

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

## TERMS AND CONDITIONS

- Keystone Technologies reserves the right to examine all failed lamps and/or ballasts and reserves the right to be the sole judge as to whether any lamps and/or ballasts are defective and covered under warranty.
- Replacement of Keystone Technologies lamps with lamps from another manufacturer will void the Keystone Standard Lamp Warranty.
- The Keystone Standard Lamp Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customer.
- Subject to change without notice.

## LED SCREW-IN LAMPS

This warranty applies only to lamps that are operated a maximum number of hours/year (as per chart below). If lamps fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement lamp (but no labor allowance) or issue a credit for future purchase. Lamp warranty does not apply to vapor-tight fixture applications, unless explicitly stated in a warranty supplement letter from Keystone Technologies.

Product Category	Warranty Period	Max Operation
Performance Series	5 Years	4,380 hours/year (equal to 12 hours/day, 365 days/year)
Essential Series (11,000 hours)	3 Years	1,095 hours/year (equal to 3 hours/day, 365 days/year)
Essential Series (15,000 hours)	3 Years	2,920 hours/year (equal to 8 hours/day, 365 days/year)
Essential Series (25,000 hours)	3 Years	4,380 hours/year (equal to 12 hours/day, 365 days/year)

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.



# COMPLETE STATEMENT OF WARRANTY

## TERMS AND CONDITIONS

1. Keystone Technologies reserves the right to examine all failed lamps and/or ballasts and reserves the right to be the sole judge as to whether any lamps and/or ballasts are defective and covered under warranty.
2. Replacement of Keystone Technologies lamps with lamps from another manufacturer will void the Keystone Standard Lamp Warranty.
3. The Keystone Standard Lamp Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customer.
4. Subject to change without notice.

## LED HID LAMPS

This Warranty applies only to lamps that are operated a maximum of 4,380 hours/year (equal to 12 hours/day, 365 days/year). If lamps fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement lamp (but no labor allowance) or issue a credit for future purchase. Lamp warranty does not apply to vapor-tight fixture applications, unless explicitly stated in a warranty supplement letter from Keystone Technologies.

Product Category	Warranty Period <sup>1,2</sup>
DirectDrive Series	5 Years
DirectDrive Xpander Series	5 Years
SmartDrive Series	5 Years <sup>3</sup>

<sup>1</sup> SmartDrive lamps must be operated on ANSI-compatible ballasts.

<sup>2</sup> Lamps must be installed in accordance with manufacturer's instructions; operated within the electrical values shown on the ballast label; operated in lighting equipment designed and approved for the application; and used in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system

<sup>3</sup> When used in conjunction with a ballast that has a ballast factor greater than or equal to 1.00, warranty period is 48 months. For ballast factors less than 1.00, warranty period is 60 months.

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

## TERMS AND CONDITIONS

1. Keystone Technologies reserves the right to examine all failed lamps and/or ballasts and reserves the right to be the sole judge as to whether any lamps and/or ballasts are defective and covered under warranty.
2. Replacement of Keystone Technologies lamps with lamps from another manufacturer will void the Keystone LED HID Replacement Lamp Warranty.
3. The Keystone LED HID Replacement Lamp Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customer.
4. Subject to change without notice.

## UV-C LAMPS

This warranty applies only to lamps that are operated a maximum of 8,760 hours/year (equal to 24 hours/day, 365 days/year). If lamps fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement lamp (but no labor allowance) or issue a credit for future purchase.

Product Category	Warranty Period <sup>1,2</sup>
UV-C Lamps	1 Years



# COMPLETE STATEMENT OF WARRANTY

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

## TERMS AND CONDITIONS

1. Keystone Technologies reserves the right to examine all failed lamps and/or ballasts and reserves the right to be the sole judge as to whether any lamps and/or ballasts are defective and covered under warranty.
2. Replacement of Keystone Technologies lamps with lamps from another manufacturer will void the Keystone Standard Lamp Warranty.
3. The Keystone Standard Lamp Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customer.
4. Subject to change without notice.

## DISCLAIMERS

- **UV-C RISK GROUP 3** (per ANSI/IESNA RP-27.3-96)
- **WARNING:** These lamps emit high power UV radiation. Avoid eye and skin exposure to unshielded product. Follow all installation instructions and user manuals.
- **THIS PRODUCT CAN CAUSE INJURY IF IMPROPERLY USED.** Do not attempt to look at the lamp during operation.
- UV-C radiation is harmful to the skin and eyes. Ensure people and animals avoid direct exposure to UV-C. When installing the lamps, make sure the devices installation manual is followed and lamps are not switched on during the installation process. Follow all warning statements on the lamp and device packaging.
- Materials that are exposed to UV-C for a long time may become damaged and/or discolored. Take care to prevent paintings, artwork, plants, and other objects from exposure to avoid damage.
- Use only in products specially designed to accept UV-C lamps. Lamps should be used in an enclosed environment and/or within specially designed devices to ensure users and/or occupants are always shielded from the radiation.
- Do not install these lamps in standard fluorescent fixtures or use for general lighting applications.

With regards to the effectiveness in the inactivation of certain viruses, bacteria, fungi, or other harmful pathogens or micro-organisms: Keystone Technologies, LLC does not promise or warrant that the use of the UV-C lamps described here will protect any user (either direct or indirect) from or prevent infection and/or contamination with any viruses, bacteria, fungi, or other harmful pathogens or micro-organisms. The UV-C lamps are NOT approved or certified as a medical device by the FDA or any other regulatory body. As such, they are not intended for use to disinfect medical devices or equipment without further fixture level certifications. In addition to and without limitation of any exclusions or limitations of liability of Keystone Technologies, LLC as set forth in any agreement for the sale, distribution or otherwise making available of the UV-C lamps and power supplies, Keystone shall have no responsibility or liability whatsoever for any claim or damage that may arise from or relate to any use of the UV-C lamps outside of their intended use or contrary to their installation and operation instructions, each as described in this document, the user manuals and/or the mounting instructions.

## STATEMENT OF WARRANTY: LED Fixtures, Intergrated Retrofit Kits, and Light Engines

Keystone Technologies, LLC., P.O. Box 246, Ambler, PA 19002, (215) 283-2600 (hereinafter called "Keystone Technologies") warrants to the purchaser of its LED fixtures, retrofit kits, and light engines (hereinafter called "lighting components") to be free of defects in material and workmanship and comply with their respective published specifications, from the date of installation, for time periods outlined below and subject to the terms and conditions herein.

## INDOOR LED FIXTURES / INTEGRATED RETROFIT KITS

This warranty applies to fixtures that are operated within usage limit, as per chart below. If fixtures fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement fixture (but no labor allowance) or issue a credit for future purchase. This warranty is not applicable if the lighting component is not installed in accordance with the National Electric Code, the Standards for Safety of Underwriters Laboratories, Inc., Standards for the American National Standards Institute, or the Canadian Standards Association. This warranty is also not applicable if the lighting component is not installed according to Keystone Technologies instructions or recommendations or if the product has been exposed to abnormal operating conditions including excessive temperatures.



# COMPLETE STATEMENT OF WARRANTY

Product Category	Warranty Period <sup>1</sup>	Usage Limit
FutureFit DoorFrame Troffer Kits	5 Years	8,760 Hours/Year
FutureFit Strip Kits	5 Years	8,760 Hours/Year
XFit LED Panel Lights	5 or 7 Years <sup>2</sup>	8,760 Hours/Year
XFit LED Backlit Panel Lights	5 Years	8,760 Hours/Year
XFit LED Center Basket Troffer Fixtures	5 Years	8,760 Hours/Year
XFit LED Vapor Tight Fixtures	5 Years	8,760 Hours/Year
XFit LED High Bay Fixtures <sup>3,4,5,6</sup>	5 Years	8,760 Hours/Year
XFit LED MicroStrip Fixtures	5 Years	8,760 Hours/Year
XFit LED Wrap Fixtures	5 Years	8,760 Hours/Year
XFit LED Stairwell Fixtures	5 Years	8,760 Hours/Year
Armor Light Fixtures	5 Years	4,380 Hours/Year
LED Shop Light Fixtures	5 Years	4,380 Hours/Year
Aviva LED Downlight Retrofit Trim	5 Years	1,095 Hours/Year
Aviva LED Downlight Retrofit Trim Contractor Series	3 Years	1,095 Hours/Year
Ova LED Surface Mount Disk Light	5 Years	1,095 Hours/Year
Circa Wafer Downlights	5 Years	8,760 Hours/Year
Advanta Downlights	5 Years	8,760 Hours/Year
AdvantaEMRG Downlights	5 Years	8,760 Hours/Year
SignChamp LED Sign Cabinet	5 Years	8,760 Hours/Year

<sup>1</sup> Fixture must be installed in accordance with manufacturer's instructions; operated within the electrical values shown on the fixture label; and used in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system

<sup>2</sup> 7 year warranty is only good if fixture operates within an environment that has an ambient temperature that is less than or equal to 25°C. If temperature is between 25°C and 40°C, the warranty period is reduced to 5 years

<sup>3</sup> Chemical Exposure Risks: This LED light fixture is not designed to withstand exposure to caustic or corrosive chemicals commonly found in manufacturing environments. The presence of such chemicals can lead to accelerated deterioration, potential malfunction, and increased risk of safety hazards.

<sup>4</sup> Limited Warranty Exclusion: The warranty for this LED light fixture explicitly excludes damage or defects resulting from use in manufacturing environments with caustic or corrosive chemicals. Any such use will void the warranty, and the manufacturer shall not be liable for any associated damages, accidents, or injuries.

<sup>5</sup> Safety Precautions: Please exercise caution when choosing the appropriate lighting solution for manufacturing environments. It is the responsibility of the user to ensure compatibility with the specific working conditions and chemicals present. Seek professional advice or consult the manufacturer directly for alternative lighting solutions suitable for these environments.

<sup>6</sup> Product Intended Use: This LED light fixture is intended for general lighting purposes in standard non-industrial environments. It is suitable for residential, commercial, and other similar applications where exposure to caustic or corrosive chemicals is unlikely or minimal.

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. Please have Date Code information found on the fixture, and/or a proof of purchase available for reference. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

## TERMS AND CONDITIONS

1. Keystone Technologies reserves the right to examine all failed fixtures and reserves the right to be the sole judge as to whether any fixtures are defective and covered under warranty.
2. In the event that our products incorporate components made by other manufacturers, the warranty coverage for those specific components shall be governed by the warranty policies provided by their respective manufacturers. Keystone Technologies will support customers in seeking warranty services from the appropriate manufacturer for such components, ensuring comprehensive coverage and customer satisfaction.

Additionally, Keystone Technologies acknowledges that it takes no responsibility for the compatibility of the aforementioned components made by other manufacturers with Keystone's own products, whether field or factory installed. Customers are advised to conduct due diligence and verify the compatibility of such components with Keystone products prior to final installation. Any issues arising from the use or compatibility of these external components shall be handled directly between the customer and the respective manufacturer. Keystone Technologies will provide support and assistance in identifying the appropriate manufacturer for inquiries related to these components, but will not assume any liability for any compatibility-related concerns.



# COMPLETE STATEMENT OF WARRANTY

- The Keystone LED Fixture Limited Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customers.
- Subject to change without notice.

## OUTDOOR LED FIXTURES

This warranty applies to fixtures that are operated within usage limit, as per chart below. If fixtures fail to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement fixture (but no labor allowance) or issue a credit for future purchase. This warranty

is not applicable if the lighting component is not installed in accordance with the National Electric Code, the Standards for Safety of Underwriters Laboratories, Inc., Standards for the American National Standards Institute, or the Canadian Standards Association. This warranty is also not applicable if the lighting component is not installed according to Keystone Technologies instructions or recommendations or if the product has been exposed to abnormal operating conditions including excessive temperatures.

Product Category	Warranty Period <sup>1,2</sup>	Usage Limit
XFit LED Wall Packs	5 Years	8,760 Hours/Year
XFit LED Flood Lights	5 Years	8,760 Hours/Year
XFit LED Area Lights	5 Years	8,760 Hours/Year
XFit LED Canopy Lights	5 Years	8,760 Hours/Year
XFit LED Sports Light	5 Years	4,380 Hours/Year <sup>3</sup>
Mistik LED Wall Washers	5 Years	8,760 Hours/Year

<sup>1</sup> Fixture must be installed in accordance with manufacturer's instructions; operated within the electrical values shown on the fixture label; and used in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system

<sup>2</sup> Cosmetic defects such as (but not limited to) minor fading, discoloration, and corrosion are not covered under warranty. Excessive cosmetic defects that severely effect the fit and finish and appearance of the fixture such as severe cracking, chipping, peeling or fading will be considered as a defect. Keystone reserves the right to be the sole judge as to whether any cosmetic defects are covered under warranty.

<sup>3</sup> Usage limit calculated at 12 hours per day for 365 days per year

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. Please have Date Code information found on the fixture, and/or a proof of purchase available for reference. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

## TERMS AND CONDITIONS

- Keystone Technologies reserves the right to examine all failed fixtures and reserves the right to be the sole judge as to whether any fixtures are defective and covered under warranty.
- In the event that our products incorporate components made by other manufacturers, the warranty coverage for those specific components shall be governed by the warranty policies provided by their respective manufacturers. Keystone Technologies will support customers in seeking warranty services from the appropriate manufacturer for such components, ensuring comprehensive coverage and customer satisfaction.

Additionally, Keystone Technologies acknowledges that it takes no responsibility for the compatibility of the aforementioned components made by other manufacturers with Keystone's own products, whether field or factory installed. Customers are advised to conduct due diligence and verify the compatibility of such components with Keystone products prior to final installation. Any issues arising from the use or compatibility of these external components shall be handled directly between the customer and the respective manufacturer. Keystone Technologies will provide support and assistance in identifying the appropriate manufacturer for inquiries related to these components, but will not assume any liability for any compatibility-related concerns.

- The Keystone LED Fixture Limited Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customers.
- Subject to change without notice.



# COMPLETE STATEMENT OF WARRANTY

## LED LIGHT ENGINES

This warranty applies to light engines that are operated 4,380 hours/year (equal to 12 hours/day, 365 days/year). If light engine fails to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement light engine (but no labor allowance) or issue a credit for future purchase. This warranty is not applicable if the lighting component is not installed in accordance with the National Electric Code, the Standards for Safety of Underwriters Laboratories, Inc., Standards for the American National Standards Institute, or the Canadian Standards Association. This warranty is also not applicable if the lighting component is not installed according to Keystone Technologies instructions or recommendations or if the product has been exposed to abnormal operating conditions including excessive temperatures.

Product Category	Warranty Period
FutureFit AC LED Light Engines	5 Years
FutureFit Linear LED Kits	10 Years <sup>1,2,3</sup>
FutureFit Circular LED Kits	10 Years <sup>1,2,3</sup>
FutureFit Rectangular LED Kits	10 Years <sup>1,2,3</sup>
FutureFit Sconce LED Kits	10 Years <sup>1,2,3</sup>

<sup>1</sup> 10 Year warranty is only good if fixture operates within an environment that has an ambient temperature that is less than or equal to 25°C. If temperature is between 25°C and 40°C, the warranty period is reduced to 5 years

<sup>2</sup> Fixture must be installed in accordance with manufacturer's instructions; operated within the electrical values shown on the fixture label; and used in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system

<sup>3</sup> Any substitutions, additions, or modifications to the driver and/or modules in these kits will void warranty.

## TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. Please have Date Code information found on the light engine, and/or a proof of purchase available for reference. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

## TERMS AND CONDITIONS

1. Keystone Technologies reserves the right to examine all failed light engines and reserves the right to be the sole judge as to whether any light engines are defective and covered under warranty.

## STATEMENT OF WARRANTY: Keystone Wireless Controls

IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customers.

3. Subject to change without notice.

## WIRELESS CONTROL DEVICES

This warranty applies to Wireless Control Devices. If the Wireless Control Device fails to operate for the warranty period, Keystone will, at its sole discretion, provide a free replacement Wireless Control Device (but no labor allowance) or issue a credit for future purchase. This warranty is not applicable if the lighting component is not installed in accordance with the National Electric Code, the Standards for Safety of Underwriters Laboratories, Inc., Standards for the American National Standards Institute, or the Canadian Standards Association. This warranty is also not applicable if the lighting component is not installed according to Keystone Technologies instructions or recommendations or if the product has been exposed to abnormal operating conditions including excessive temperatures.

Product Category	Warranty
SmartLoop Sensors	5 Years
SmartLoop Switches	5 Years



# COMPLETE STATEMENT OF WARRANTY

## STATEMENT OF WARRANTY: Keystone Accessories

SmartLoop Controllers

5 Years

### TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. Please have Date Code information found on the Wireless Control Device, and/or a proof of purchase available for reference. At the sole discretion of Keystone Technologies the user/customer may be required to return the failed product for analysis. Failure to follow this request shall void the warranty.

### TERMS AND CONDITIONS

1. Keystone Technologies reserves the right to examine all failed Wireless Control Devices and reserves the right to be the sole judge as to whether any Wireless Control Devices are defective and covered under warranty.
2. The Keystone LED Wireless Control Devices Limited Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer. NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customers.
3. Subject to change without notice.

### POLES, POLE KITS, POLE ACCESSORIES

Keystone warrants the product to be free of material and workmanship defects. If product is found to be defective within the warranty period, Keystone will, at its sole discretion, repair said defect, provide a free replacement pole (but no labor allowance), or issue a credit for future purchase.

Product Category	Warranty
<b>Poles</b>	
KT-SP-4SQ-15-11G-UNV	1 Year
KT-SP-4SQ-20-11G-UNV	1 Year
KT-SP-4SQ-25-11G-UNV	1 Year
KT-SP-5SQ-30-7G-UNV	1 Year
<b>Pole Kit (Anchor Bolts Included)</b>	
KT-SP-4SQ-15-11G-UNV-K1	1 Year
KT-SP-4SQ-17-11G-UNV-K1	1 Year
KT-SP-4SQ-20-11G-UNV-K1	1 Year
KT-SP-4SQ-25-11G-UNV-K1	1 Year
KT-SP-5SQ-30-7G-UNV-K1	1 Year
KT-SP-5SQ-30-11G-UNV-K1	1 Year
<b>Anchor Bolts</b>	
KT-ABOLT-4SQ-K1	1 Year
KT-ABOLT-5SQ-K1	1 Year

### TO MAKE A WARRANTY CLAIM

Retain the failed products and notify Keystone Technologies or authorized Keystone sales representative within 30 days of the failure. At the sole discretion of Keystone Technologies the customer may be required to provide photos and/or make the pole available for inspection. Failure to follow this request shall void the warranty.

### TERMS AND CONDITIONS

Keystone Technologies reserves the right to examine all failed poles and reserves the right to be the sole judge as to whether any poles are



# COMPLETE STATEMENT OF WARRANTY

## STATEMENT OF WARRANTY: Keystone Accessories

This warranty does not cover alterations, modifications or additions unless the change is approved by Keystone in writing.

The Keystone Pole Warranty shall be the sole remedy of the Customer and the sole liability of Keystone Technologies to the Customer.

NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED.

Keystone Technologies will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including, but not limited to, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment to damage to any associated equipment, cost of capital, cost of substitute products, facilities or service, down time cost, or claims of claimant's customer.

Subject to change without notice.