



Resources > [WARRANTY INFORMATION](#)

LEDVANCE US and Canada Warranty Information for SYLVANIA and LEDVANCE products

This section is NOT for consumer use. CONSUMERS call 1-800-LIGHTBULB

Please register any 60 Month or LEDVANCE warranties via the below form. This form is for location registration.

[Warranty Registration Form](#)

If you need to report a claim, please complete the [Warranty Product Claim Report](#).

[Product Claim Form \(paper version\)](#)

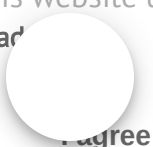
[Product Claim Form \(Electronic version\)](#)

[Product Claim Form \(Canada French\)](#)

Warranty Documents By Product Category

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LED Lamps and Tubes

- LEDlescent™ Ballast Free LED T8 and TT5 Limited Warranty
- SubstiTUBE® LED T8/T5HO/T5HE/TT5/DULUX® LED Pin Based Product Limited Warranty
- Ultra General Purpose Lamps Limited Warranty
- ECO LED Series - LED Lamps Limited Warranty
- Ultra LED Retrofit and TrueWave™ Limited Product Warranty
- LED Lamp Contractor Series Limited Product Warranty
- DUALescent™ Limited Product Warranty
- SubstiKIT™ LED Type C System Limited Product Warranty
- ULTRA HE LED T8 Lamps Limited Product Warranty
- UVLightFight™ UV-C LightShield™ Product Limited Warranty
- EntryLED LED Tube Limited Warranty

System Warranty

- 60 Month System Fluorescent/ HPD/ LED Limited Warranty
- LEDVANCE Combo + System Warranty (LEDVANCE Ballast and Lamp)
- SubstiTRONIC™ LED System Warranty (LEDVANCE Ballast and LED Lamp)

LED Power Supplies and Drivers

- Optotronic® and eldoLED® Programmable Power Supply Limited Warranty
- LEDVANCE Power Supply and Accessories Limited Warranty
- LEDVANCE Ballasts Limited Warranty



LED Luminaires and Retrofits

- Luminaire Limited Product Warranty for Educational Applications
- Luminaire LED Fixture - 10 Year Area Light Limited Warranty
- Luminaire LED Fixture and Pole Limited Warranty LEDLUM001
- General Use Fixture (Consumer Market)
- LEDVANCE LINK™ Bluetooth Controls and Sensors Limited Warranty
- LEDVANCE Superior Class 10 Year Warranty

LED Smart+ Products

- Smart+ Product Replacement Limited Warranty



Traditional Lamps

- Fluorescent Lamp Limited Product Warranty
- High Intensity Discharge Lamps Product Limited Warranty
- Incandescent and Halogen Product Limited Warranty
- Compact Fluorescent Limited Product Warranty

Luminaire Lamp & Ballast Complaints

General Lighting Product Complaint Report for Trade, Industrial/Commercial and Retail Spaces.

Product Claim Form (paper version)

Product Claim Form (electronic version)

Warranty Registration

Product Claim Form (Canada French)

Formulario de Reclamacion de Lampara/Balastro (Spanish Complaint Form)

Customer Service Information

LEDVANCE US Warranty Department:

Phone: 1-800-654-0089

Fax: 1-866-632-9674

Warranty.Service@ledvance.com

Consumer Electronics:

View more information on all other SYLVANIA branded products.

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Canadian Claims & Questions

LEDVANCE Canada Warranty Department:

Phone: 1-800-654-0089

Fax: 1-866-632-9674

slwarranty@ledvance.com



Consumer Electronics:

View more information on all other SYLVANIA
branded products.

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HELPFUL LINKS

- Warranty
- Tools and Resources
- Newsroom
- Blog
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PRODUCTS

- LED Lamps
- Indoor Luminaires
- Outdoor Luminaires
- New Products
- All Products

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